

811 before you dig, every time you dig.

We all share a responsibility to prevent damages to underground infrastructure. Follow the 811 process while on the job to protect yourself, your livelihood and the valuable utilities we rely on every day.

Year after year, not contacting 811 is the leading cause of damages to buried utilities.

Contact 811 a few days before every project that involves breaking ground. Digging without knowing where buried utilities are – or assuming you already know where they are – can be a matter of life or death.

More than half of all damages reported in 2021 were caused by contractors.

By following safe digging procedures and CGA's Best Practices, you can protect yourself and have a big impact on making communities safer.

The 811 process doesn't end with contacting 811.

Follow other safety procedures during excavation:

- Wait the required amount of time
- Confirm that all utilities have responded to your request
- Pothole or test hole to safely expose the buried utility
- Maintain proper clearance of utilities
- Hand dig or soft dig within the tolerance zone

Help the system work better for you. If you want timelier locates, help the 811 system run more efficiently by:

- White-line the jobsite, in the field or electronically, to accurately identify the area that needs to be marked.
- Providing quality ticket information
 - Specific digsite location and dimensions
 - Correct contact name and phone number
 - Detailed description of the work
- Managing ticket quantity
 - Give sufficient notice
 - Eliminate unnecessary requests
 - Stop locates on completed jobs

