

Large Project Ticket Talking Points

- Goes Into Effect January 1, 2025
- Optional Selection by Excavator When Entering One Call Ticket
- **Criteria**
 - Work Scope that CANNOT be reasonably completed within 20 days per Dig Law (30 days for agricultural, forestry, or marine excavation activity)
 - Must be submitted at least 10 business days PRIOR to work start-by date
 - Must be agreed to by excavator AND operators
 - ALL or Nothing – If all operators do not agree – Large Project Ticket is VOID
 - If agreement is not reached, Excavator must submit Routine Tickets per Dig Law
- Can ONLY be submitted electronically (online)
- If work scope crosses Parish Lines – new tickets will be generated for each Parish of work
- **Ticket Detail**
 - Life of ticket is 90 days from work start-by date
 - Maximum size of a ticket is 10 linear miles
 - Start-By Date is DYNAMIC Selection
 - Default is 10 business days from ticket entry date
 - Can be extended up to 45 days from ticket entry date
 - Includes subcontractors working on project (if applicable)
 - **Must Include:**
 - Subcontractor Company Name
 - Subcontractor Field Contact Name
 - Subcontractor Field Contact Phone Number
 - Subcontractor Email Address
- FAQs
 - You do NOT have to select Large Project Ticket – but it is encouraged for large scale projects
 - You can use the Large Project Ticket status even if you do NOT have subcontractors working for you
 - What type of projects is this good for?
 - Fiber communication
 - Roadwork
 - Long projects for electric, gas, water, etc.
 - Apartment complex construction
 - Dredging operations
 - Mutual Agreement Documentation
 - This will be determined by each operator as to the format and requirements
 - Suggest both parties keep a copy of the mutual agreement paperwork on hand during the project in the event of any issues or damages
 - Suggest the excavator to upload all documentation to Excavator Ticket Management software which can be found on the LA811 website

- Must have an approved and authorized designee to execute the mutual agreement (someone with project authority – not just a field hand)
- What if I want to cancel a mutual agreement?
 - If a mutual agreement is cancelled by the excavator – all work is stopped until routine tickets are called in and marks are placed by operators
 - If a mutual agreement is cancelled by any operators – the project is deemed null and void and all work is stopped until routine tickets are called in and marks are placed by the operators
- Is it the operator's responsibility to contact the excavator once the ticket is processed? Yes, but the excavator may contact the operator if they have their contact information.